

# Terms and Conditions for Accommodation Contracts

## Scope of Application

### Article 1

Contracts for Accommodation and related agreements between this Hotel and the Guest shall be subject to the following

Terms and Conditions. Anything not included within the following list shall be governed by laws and regulations and/or generally accepted practices.

2. In case the Hotel has entered into a special contract with the Guest insofar as such special contract does not violate laws and regulations and generally accepted practices, notwithstanding the preceding Paragraph, the special contract shall take precedence over the provisions of these Terms and Conditions.

## Application for Accommodation Contracts

### Article 2

A Guest who intends to apply for an Accommodation Contract with the Hotel shall notify the Hotel of the following particulars:

- (1) Name of the Guest(s);
  - (2) ate of accommodation and estimated time of arrival;
  - (3) Accommodation Charges (based, in principle, on the Basic Accommodation Charges listed in the Attached Table No.1); and
  - (4) Other particulars deemed necessary by the Hotel.
2. In the case when the Guest requests, during the Guest's stay, extension of the accommodation beyond the date in subparagraph (2) of the preceding paragraph, it shall be regarded as an application for a new Accommodation Contract at the time such request is made.

## Conclusion of Accommodation Contract, etc.

### Article 3

A Contract for Accommodation shall be deemed to have been concluded when the Hotel has duly accepted the application as stipulated in the preceding Article. However, the same shall not apply when it has been proved that the Hotel has not accepted the application.

2. When a Contract for Accommodation has been concluded in accordance with the provisions of the preceding Paragraph, the Guest is requested to pay an accommodation deposit fixed by the Hotel within the limits of Basic Accommodation Charges covering the Guest's entire period of stay (3 days when the period of stay exceeds 3 days) by the date specified by the Hotel.
3. The deposit shall be first used for the Total Accommodation Charges to be paid by the Guest, then secondly for the cancellation charges under Article 6, and thirdly for the reparations under Article 18 as applicable, and the remainder, if any, shall be refunded at the time of the payment of the Accommodation Charges as stated in Article 12.
4. When the Guest has failed to pay the deposit by the date as stipulated in Paragraph 2 of Article 3, the Hotel shall treat the Accommodation Contract as invalid. However, the same shall apply only in the case where the Guest is thus informed by the Hotel when the period of payment of the deposit is specified.

### **Special Contracts Requiring No Accommodation Deposit**

#### Article 4

Notwithstanding the provisions of Paragraph 2 of the preceding Article, the Hotel may enter into a special contract requiring no accommodation deposit after the Contract has been concluded as stipulated in the same Paragraph.

2. In the case when the Hotel has not requested the payment of the deposit as stipulated in Paragraph 2 of the preceding Article and/or has not specified the date of the payment of the deposit at the time the application for an Accommodation Contract has been accepted, it shall be treated as if the Hotel had accepted a special contract prescribed in the preceding Paragraph.

### **Refusal of accommodation Contracts**

#### Article 5

The Hotel may not accept the conclusion of an Accommodation Contract under any of the following cases:

- (1) When the application for accommodation does not conform to the provisions of these Terms and Conditions;
- (2) When the Hotel is fully booked and no room is available;
- (3) When the Guest seeking accommodation is deemed liable to act in a manner that will contravene the laws or act against the public order or good morals in regard to the Guest's accommodation;

- (4) When the Guest seeking accommodation is clearly detected to be carrying an infectious disease;
- (5) When the Hotel is requested to assume an unreasonable burden in regard to the Guest's accommodation;
- (6) When the Hotel is unable to provide accommodation due to natural calamities, malfunction of the facilities and/or other unavoidable causes;
- (7) When the Guest seeking accommodation acts violently, makes threats, intimidates, makes violent demands, or makes any other coercive or unreasonable demand or action;
- (8) When the Guest seeking accommodation acts disruptively or dangerously, causing distress to other Guests, or behaves in any other way which may cause trouble for the facility or other Guests;
- (9) When the Guest seeking accommodation has breached articles (3), (5), (7), or (8) of the Terms and Conditions for Accommodation Contracts of the Hotel or other Hotel in the past;
- (10) When the Guest seeking accommodation is a gang member, or is part of or related to an organization associated with gangs;
- (11) When the Guest seeking accommodation is associated with a corporation or organization whose board members or members are identified as gangsters and who control business;
- (12) When the Guest seeking accommodation is part of or a member of an antisocial group that threatens the order and safety of society;
- (13) When conforming to the cases stipulated by Prefectural Ordinance;
- (14) When it is proven that the Guest has no financial ability to compensate for the services.
- (15) When the Guest otherwise fails to abide by the House Regulations established by the Hotel.

## **Right to Cancel Accommodation Contracts by the Guest**

### Article 6

The Guest is entitled to cancel the Accommodation Contract by notifying the Hotel.

2. In the case when the Guest has cancelled the Accommodation Contract in whole or in part due to causes for which the Guest is liable (except in the case when the Hotel has requested the payment of the deposit during the specified period as prescribed in Paragraph 2 of Article 3 and the Guest has cancelled before the payment), the Guest shall pay cancellation charges as listed in the Attached Table No. 2. However, in the case when a special contract as prescribed in Paragraph 1 of Article 4 has been concluded, the same shall apply only when the Guest is informed of the obligation of the payment of the cancellation charges in case of cancellation by the Guest.
3. In the case when the Guest does not appear by 8 p.m. of the accommodation date (or 2 hours after the expected time of arrival if the Hotel is notified of such) without an advance notice, the Hotel may regard the Accommodation Contract as being cancelled by the Guest.

## **Right to Cancel Accommodation Contracts by the Hotel**

### Article 7

The Hotel may cancel the Accommodation Contract under any of the following cases. Furthermore, the Hotel assumes no responsibility for damages incurred from cancellations of the Accommodation Contract conducted in accordance to this Article.

- (1) When the Guest corresponds to any of the items listed in Article 5 of the Terms and Conditions for Accommodation Contracts, or when such a connection is discovered during the Guest's stay.
- (2) When the Guest does not abstain from prohibited actions such as smoking in bed, tampering with the fire-fighting facilities and other prohibitions of the Use Regulations stipulated by the Hotel (restricted to particulars deemed necessary in order to avoid the causing of fires).

2. In the case when the Hotel has cancelled the Accommodation Contract in accordance with the preceding Paragraph, the Hotel shall not be entitled to charge the Guest for any services which he did not receive during the contractual period.
  - (1) When the Guest is deemed liable to conduct and/or have conducted himself/herself in a manner that will contravene the laws or act against the public order and good morals in regard to his/her accommodation;
  - (2) When the Guest can be clearly detected as carrying an infectious disease;
  - (3) When the Hotel is requested to assume an unreasonable burden in regard to his/her accommodation;
  - (4) When the Hotel is unable to provide accommodation due to natural calamities and/or other causes of force majeure;
  - (5) When the Guest seeking accommodation, owing to heavy intoxication or other reasons, is liable to cause annoyance to other and/or, in fact, conducts himself/herself in a disorderly manner and disturbs or annoys other guests. (The provisions of Article No.14 of Kumamoto Prefecture Ordinance)

## **Registration**

### Article 8

The Guest shall register the following particulars at the front desk of the Hotel on the day of accommodation.

- (1) Name, age, sex, address and occupation of the Guest(s);
  - (2) For non-Japanese Guest(s); nationality, passport number, port and date of entry into Japan
  - (3) ate and estimated time of departure; and
  - (4) Other particulars deemed necessary by the Hotel.
2. All Guests of foreign nationality who do not reside within Japan will be asked to leave a photocopy of their passport with the Front Desk.
  3. In the case when the Guest intends to pay the Guest's Accommodation Charges prescribed in Article 12 by any means other than Japanese currency, such as traveler's checks, coupons or credit cards, these credentials shall be shown in advance at the time of the registration prescribed in the preceding Paragraph.

## **Occupancy Hours of Guest Rooms**

Article 9.

The Guest is entitled to occupy the contracted guest room of the Hotel from 2:00 p.m. to noon the next 11:00 a.m. However, in the case when the Guest is accommodated continuously, the Guest may occupy it all day long, except for the days of arrival and departure.

2. The Hotel may, notwithstanding the provisions prescribed in the preceding Paragraph, permit the Guest to occupy the room beyond the time prescribed in the same Paragraph. In this case, extra charges shall be paid as follows:
  - (1) Up to 3 hours: 30% of the room charge.
  - (2) Up to 6 hours: 50% of the room charge.
  - (3) More than 6 hours: 100% of the room charge.

## **Observance of House Rules**

Article 10.

The Guest shall observe the House Rules established by the Hotel, which are posted within the premises of the Hotel.

## **Business Hours**

Article 11.

Please refer to Video On Demand for business hours such as the main facilities of this Hotel.

## **Payment of Accommodation Charges**

Article 12.

The breakdown of the Accommodation charges, etc. that the Guest shall pay is as listed in the Attached Table No.1.

2. Accommodation Charges, etc. as stated in the preceding Paragraph shall be paid with Japanese currency or by any means other than Japanese currency such as traveler's checks, coupons, credit cards or electronic money recognized by the Hotel at the front desk at the time of the departure of the Guest or upon request by the Hotel.
3. Accommodation Charges shall be paid even if the Guest voluntarily does not utilize the accommodation facilities provided for the Guest by the Hotel and which are at the Guest's disposal.

## **Liabilities of the Hotel**

Article 13.

The Hotel shall compensate the Guest for the damage if the Hotel has caused such damage to the Guest in the fulfillment or the nonfulfillment of the Accommodation Contract and/or related agreements. However, the same shall not apply in cases when such damage has been caused due to reasons for which the Hotel is not liable.

2. The Hotel is covered by the Hotel Liability Insurance in order to deal with unexpected fire and/or other disasters.

## **Procedure when unable to provide Contracted Rooms**

Article 14.

The Hotel shall, when unable to provide contracted rooms, arrange accommodation of the same standard elsewhere for the Guest insofar as practicable with the consent of the Guest.

2. When arrangement of other accommodation cannot be made notwithstanding the provisions of the preceding Paragraph, the Hotel shall pay the Guest a compensation fee equivalent to the cancellation charges and the compensation fee shall be applied to the reparations. However, when the Hotel cannot provide accommodation due to causes for which the Hotel is not liable, the Hotel shall not compensate the Guest.

## **Handling of Deposited Articles**

Article 15.

The Hotel shall compensate the Guest for the damage when loss, breakage or other damage is caused to the goods cash or valuables deposited at the front desk by the Guest, except in the case when this has occurred due to causes of force majeure. However, for cash and valuables, when the Hotel has requested the Guest to report its kind and value but the Guest has failed to do so, the Hotel shall compensate the Guest within the limits of 200,000 yen.

2. The Hotel shall compensate the Guest for the damage when loss, breakage or other damage is caused, through intention or negligence on the part of the Hotel, to the goods which are brought into the premises of the Hotel by the Guest but are not deposited at the front desk.
3. However, regarding the liabilities of the Hotel prescribed in the preceding two paragraphs, the Hotel shall compensate the Guest within the limits of 200,000 yen when the Guest has failed to report the kind and value of the goods.

## **Custody of Baggage and/or Belongings of the Guest**

### Article 16.

When the baggage of the Guest is brought into the Hotel before the Guest's arrival, the Hotel shall be liable to keep it only when such a request has been accepted by the Hotel. The baggage shall be handed over to the Guest at the front desk at the time of the Guest's check-in.

2. When the baggage or belongings of the Guest are found left behind after the Guest's check-out, and the ownership of the article is identified, the Hotel shall inform the owner of the article left and ask for further instructions. When no instruction is given to the Hotel by the owner or when the ownership is not identified, the Hotel shall keep the article for 7 days including the day it is found, and after this period, the Hotel shall turn it over to the nearest police station.
3. The liabilities of the Hotel regarding custody of baggage and/or belongings of the Guest prescribed in the preceding two paragraphs shall conform to the provisions of Paragraph 1 and Paragraph 3 of the preceding article for Paragraph 1 of this article, and to the provisions of Paragraph 2 and Paragraph 3 of the same preceding article for the preceding paragraph of this article.

## **Liability in Regard to Parking**

### Article 17.

The Hotel shall not be liable for the custody of the vehicle of the Guest when the Guest utilizes the Affiliated parking lot within the premises of the Hotel, as it shall be regarded that the Hotel simply offers the space for parking, whether the key of the vehicle has been deposited at the Hotel or not. However, the Hotel shall compensate the Guest for damage caused through intention or negligence on the part of the Hotel in regard to the management of the parking lot.

## **Liability of the Guest**

### Article 18.

The Guest shall compensate the Hotel for damage caused through intention or negligence on the part of the Guest.

## **Governing Language**

Article 19.

These Provisions are written both in Japanese and in English. In the event of any inconsistency or difference between the two versions of these Provisions, the Japanese version shall prevail in all respects.

## **Jurisdiction and Applicable Laws**

Article 20.

Any dispute arising from/or in relation to these Provisions shall be referred to the Japanese court having jurisdiction over the location of this Hotel and resolved in accordance with applicable Japanese laws.

## **Attached Table No.1**

The breakdown of the Accommodation charges, etc. (Ref. Paragraph 1 of Article 2, and Paragraph 1 of Article 12)

Total amount to be paid by the Guest

Accommodation Charges

- ① Basic Accommodation Charges (Room Charges)
- ② Service Charge ((1) × 10%)

Extra Charges

- ③ Meals & Drinks (or Extra Meals & Drinks)
- ④ Service Charge ((3) × 10%)
- ⑤ Other Expenses

Taxes

- ⑥ Consumption Tax

## **Remarks of Table No. 1:**

1. Basic Accommodation Charge is based on the tariffs, which are posted in this Hotel.
2. Other expenses under (5) include telephone charge with facility service charge, laundry charges, etc.
3. The applicable charge for an extra bed, if requested, shall be added to above.
4. Those charges are subject to change to revisions of the Tax Laws concerned.

**Attached Table No.2**

Cancellation charge for Hotel (Ref. Paragraph 2 of Article 6)

up to 5

No show . . . 100%

Accommodation Day . . . 80%

1 Day Prior to Accommodation Day . . . 20%

Group 6 to 99

No show . . . 100%

Accommodation Day . . . 80%

1 Day Prior to Accommodation Day . . . 20%

9 Days Prior to Accommodation Day . . . 10%

100 and more

No show . . . 100%

Accommodation Day . . . 80%

1 Day Prior to Accommodation Day . . . 20%

9Day Prior to Accommodation Day . . . 20%

20 Day Prior to Accommodation Day . . . 10%

**Remarks to Table No.2 :**

1. The percentages signify the rate of cancellation charge to the Basic Accommodation Charge.
2. When the number of days contracted is shortened, the cancellation charge for the first day of the cancelled period shall be paid by the Guest regardless of the number of days shortened.
3. The hotel's Room Reservation is the contact when part of a group booking (consisting of 6 persons or more) is cancelled.
4. However, if separate/individual group contracts have been previously signed, these prior arrangements will take precedence.

### **Waiver for Computer Communication Service**

#### Article 21.

Please be informed that we are not responsible for any possible damage that may be caused by a system failure or for other reasons while the computer communication services are being used. In addition, the Guest may be required to compensate the Hotel and a third party for any possible damage caused by acts that we judge to be an inappropriate use of our computer communication system.

## House Rules

Welcome to Hotel Nikko Osaka. We hope that you will enjoy your stay and be able to make full use of our facilities. Hotel Guests are kindly requested to observe the rules, outlined in Article 10 of the Accommodation Contract, so that their stay will be both comfortable and safe. If Guests do not observe these rules, the Hotel will be obliged to cancel their accommodations and the related contract as specified in Article 7

### Fire Prevention Regulations

1. Please refrain from smoking in all places including guest rooms corridors and lobby, excluding smoking areas.
2. Please do not use any personal appliances for heating or cooking in the guest room.
3. Please review the information on evacuation routes that is posted on the inside of your room door, and confirm the location of the emergency exits on your floor.

### Safety Regulations

1. Please make sure the door is locked securely when you leave the room. It is also advisable to lock the door and use the door latch while you are in the room. Before opening the door, please check the peephole or open the door latch without removing the swing-bar lock. Furthermore, as the Housekeeping Staff may come into your room to clean or to pick up laundry, please lock the door or press the “please do not disturb” sign on the door when you are in your room.
2. Please do not invite visitors to your guest room, nor entertain them there. (Please use the lobby for meeting visitors.)
3. The Hotel may refuse to accommodate under-age Guests, unless prior agreement has been made with a guardian.

### Regarding Valuables and Unclaimed Articles

1. The Hotel reserves the right to dispose of all articles left behind, lost or unclaimed, in accordance with Government Law.
2. The Hotel requests that Guests use safe deposit boxes for all valuables. We cannot assume responsibility for loss or theft of articles that are not deposited with us. The room safe is operated and controlled by the Guest. The Hotel takes no responsibility for the contents placed there by the Guest.

**Payment**

1. The Hotel will not make payment on behalf of Guest for expenses such as train tickets, taxi fares, postage, packing charges or shopping in the Hotel.
2. The hotel may request the Guest to pay a deposit for hotel charges upon arrival.
3. Please show your room key or lodging certificate card to the cashier when you sign bills or chits at the Hotel's restaurants and bars.
4. A facility service charge will be added when room telephones are used for outside calls.
5. Should you wish to change your period of stay, please notify the front clerk in advance. Please pay for all charges equivalent to your stay period up to the time when you extend your stay.
6. The Hotel may ask for immediate payment when bills due exceed an amount set by the management.
7. Please settle payments in cash, traveler's checks, credit cards, electronic money or coupons which are acceptable to the management. Please note that the Hotel does not accept any checks except traveler's checks for payments and/or money exchange.
8. A 10% service charge and taxes at the rate prescribed by applicable laws shall be added to your bills. You are cordially requested not to give tips to the hotel employees.

## **Prohibitions**

1. Please do not bring the following into the Hotel:
  - (a) Pets and other animals in general.

As exception of above regulation, Guests may be accompanied by guide dogs, hearing dogs or service dogs stipulated in Laws concerning Assistant dogs for the physically impaired.
  - (b) Malodorous articles.
  - (c) Excessively large quantity of personal goods.
  - (d) Explosive, volatile or flammable materials.
  - (e) Unlicensed firearms or swords.
  - (f) Other items or articles which may threaten the safety of other Hotel Guests.
2. Please refrain from removing any Hotel belongings without the consent of the management.
3. If Hotel belongings are damaged or lost by the Guest due to the Guest's negligence, the Hotel may ask for compensation.
4. Please refrain from using the guest rooms for purposes other than lodging, dining and drinking without the consent of the management.
5. Please do not enter restricted areas of the Hotel.
6. Please refrain from bringing food or drinks into the Hotel, or Ordering delivery of food or drinks into the Hotel from outside without the consent of the management.
7. Please do not distribute or post advertising bills, or sell goods in the Hotel's public area.
8. Please do not leave any personal belongings or goods in the Hotel's public area.
9. Please refrain from putting any articles in or near windows which could detract from the external appearance of the Hotel.
10. Using photographs taken in the Hotel for commercial or public purposes is illegal, and those who do so will be subject to prosecution.
11. Nightclothes (yukata) and slippers have been provided for your use in your guest room. Kindly refrain from going out of your room in yukata or slippers.

12. In accordance with Subparagraph (3) of Paragraph 1 of Article 5, Subparagraph (7) of Paragraph 1 of Article 5, Subparagraph (1) of Paragraph 1 of Article 7 and/or Subparagraph (2) of Paragraph 1 of Article 7 of the Terms and Conditions for Accommodation Contracts, the Hotel will refuse accommodation immediately in the following cases.
  - (A) When Guests are discovered to belong to a criminal organization (gangsters, radical groups and their members).
  - (B) When violence, threats, blackmail, coercion or similar behavior is reported (also any person who has exhibited, or was responsible for such behavior in the past).
  - (C) When the Hotel believes that a person is behaving in an extremely erratic or irresponsible manner (e.g., a person suffering from a mental or other condition who is not in control of the Guests actions, or a person with diminished capacity as a result of drug use), may endanger the life of, cause harm to, disturb or annoy other Hotel Guests and patrons.
  - (D) When Guests disturb other Hotel Guests and patrons by making loud noise on the Hotel premises.
  - (E) When Guests have engaged in gambling, or committed any other offenses against public order.
  - (F) When the Hotel discovers that Guests have a history of any behavior similar to that mentioned above.
13. These rules are written both in Japanese and in English. In the event of any inconsistency or difference between the two versions of these rules, the Japanese version shall prevail in all respects.
14. Any dispute arising from or in relation to these rules shall be referred to the Japanese court having jurisdiction over the location of this Hotel and resolved in accordance with applicable Japanese laws.

## **Provisions for Articles in Custody**

### **Article 1-Period of Custody**

- 1.1 The period of custody shall run from the day on which an article is delivered into the custody of the Hotel until the designated date of claim.
- 1.2 The designated date of claim shall be within one (1) month from the day on which the article was delivered into the custody of the Hotel.
- 1.3 If no such designation of date is made, the period of custody shall run for one (1) month beginning on the day the article was put into custody.

### **Article 2-Claimant**

The claimant of the article in custody shall be either the person who requested we take custody or a third person appointed as the claimant by the Guest.

### **Article 3-Confirmation of Claimant**

The claimant shall submit the Claim Certificate of the clerk of the Hotel in charge of the article in custody at the time the Guest claims the return of the article. In the event that the claimant is a third party appointed by the person who requested custody, submission of the Claim Certificate will not be necessary. However, the Hotel may require the Guest to submit proof that the Guest is the correct claimant. The clerk shall exercise reasonable care to confirm the identity of the person claiming the article prior to returning it. the Hotel shall thereafter have no further responsibility with respect to the article claimed.

### **Article 4-Compensation for Damage**

- 4.1 Any loss, destruction, deterioration or other damage to the article in custody which has occurred by reason of force majeure as the term is commonly defined shall not be the responsibility of the Hotel.
- 4.2 Any person using the custody service shall have a duty to compensate for any damage which the Hotel and/or any third party suffers if such damage is due to the destruction or deterioration of the article in custody or any other reasons for which the said person is responsible.

#### **Article 5-Disposition of Article in Custody**

- 5.1 If the claimant does not claim the article in custody within one (1) week after the period of custody, the Hotel shall keep said article separately from those in normal custody and may dispose of it by the method, at the price, which is generally deemed appropriate at that time. If such disposition is difficult, the Hotel may discard said article.
- 5.2 The cost of the disposition described in the paragraph immediately above shall be borne by the person who requested custody, provided that the proceeds of said disposition shall be off-set against the costs of disposition.

#### **Article 6-Emergency Steps**

- 6.1 The Hotel may take emergency steps that are appropriate under the circumstances in the following events:
- a) Demand by legal authorities that the article in custody be opened or otherwise disposed of;
  - b) Fire, abnormality in the condition of the article or other exigent circumstances
- 6.2 In the event of the occurrence of any of the above-mentioned circumstances, the Hotel shall bear no responsibility for damage caused to the article in custody.

#### **Article 7-Governing Language**

These Provisions are written both in Japanese and in English. In the event of any inconsistency or difference between the two versions of these Provisions, the Japanese version shall prevail in all respects.

#### **Article 8-Jurisdiction and Applicable Laws**

Any dispute arising from or in relation to these Provisions shall be referred to the Japanese court having jurisdiction over the location of the Hotel and resolved in accordance with applicable Japanese laws.

## **Guest Room Facilities**

For your convenience, please find listed below general information regarding the facilities and amenities in your guest room.

### **Room Key**

The door locks automatically when shut. When you go out, please take your card key and keep it with you at all times. Please return the card key when you check out.

### **Valuables**

Please put cash and valuables in the safe in your room. The Hotel assumes no responsibility whatever for loss or theft of valuables in rooms.

### **Air conditioning**

The room temperature is controlled at an appropriate temperature and can be adjusted with the control panel on the wall.

### **TV**

A remote controller is available for operating the television. Please refer to the "TV GUIDE" for television operating instructions.

### **Refrigerator (only on some floors)**

Please use the refrigerator as a mini-bar based on self-reporting system. Please list drinks taken on the last day of your stay on the slip provided and pay for them when you check out. (The Hotel counts taken drinks during your stay.)

### **Ice Maker**

For your convenience, ice machines are located on each floor.

## For Your Safety

Although Hotel Nikko Kumamoto maintains rigid quality control standards in accordance with government regulations, we need your cooperation in order to fully guarantee your safety. Please be aware of and observe the following:

### Emergency Information

#### Emergency Exits

Stairs are located at both ends of each floor. In case of fire or an earthquake, do NOT use the elevators, and follow the instructions of the hotel staff.

Please confirm the evacuation route diagram indicated on the inside of your room door.

#### Fire Extinguishers and Hoses

Fire extinguishers are located in 3 places in the corridor, and fire hoses are located at both sides of the corridor. Please make sure you know where they are located.

#### Room Security

Please lock the door and use the door latch when you are in your room. Before opening the door, please look through the peephole or open the door slightly without removing the door latch.

#### Smoking Rules

Please refrain from smoking in bed or smoking in non-smoking rooms.

All the guest rooms will become non-smoking from April 2022.

The smoking area is located outdoors (the place where you left the front door and proceeded to the left, using time 7:00am-22:00pm.).

We apologize for any inconvenience this may cause, and appreciate your understanding and cooperation. Please note that if we found smoking or cigarette butts in your room, total charge of 50,000 yen will be imposed on you for room cleaning and damage compensation fee.

#### Emergency Calls (Speed Dial)

Please report emergencies, fires, or suspicious-looking persons to the Front Desk.

**Detailed safety measures are listed in the guidebook in your room.**